



2019 Opioid Abuse Management Summit

*Innovative Strategies for States, Health Plans, & Hospitals to Manage the Opioid Epidemic:
Engaging/Educating Clinicians and Patients, Implementing Enhanced Monitoring Strategies, and
Incorporating Effective Standards of Care*

November 14 – 15, 2019 • The Ritz-Carlton, Grande Lakes • Orlando, FL

Overview

The Opioid Epidemic has gained national attention, and there has been increasing pressure on hospitals, health systems and health plans to effectively tackle this complex issue. Chronic pain affects a large number of Americans, and ineffective practices related to prescribing guidelines, prescription monitoring and provider education have led to an increase in opioid abuse/harm. hospitals, health systems and health plans must engage in efficient organizational strategies, enhanced provider education and safer prescription practices to effectively tackle the rise in opioid abuse.

We have created a high-level forum featuring knowledgeable leaders and executives from hospitals, health systems and health plans who will share their perspectives, valuable insights and expertise on how to be best equipped for the rapidly evolving landscape of Opioid Management. Attendees will benefit from learning about best practices and strategies that have been deployed to address the challenges presented by the current healthcare environment impacting hospitals, health systems and health plans in effectively managing opioid abuse/harm. This exclusive event targets senior level executives in order to maximize educational and networking opportunities.

Intended Audience

From Hospitals, Health Systems, Health Plans, Behavioral Health Centers, Employer Plans, TPAs,
Managed Care Organizations & Other Payers:

*Chief Executive Officers, Chief Medical Officers, Chief Financial Officers, Chief Operations Officers,
Chief of Psychiatry, Chief Information Officers*

Also, Presidents, Vice Presidents, Directors & Managers of:

- Behavioral Health
- Medical Management
- Strategic Planning
- Member Engagement
- Health Management
- Managed Care
- Health Promotion & Wellness
- Utilization Management
- Provider Relations
- Case Management
- Government Relations
- Accountable Care
- Health Information Management
- Operations
- Clinical Operations
- Disease Management
- Quality Improvement
- Community Health
- Mental Health
- Finance
- Reimbursement
- Network Management
- Compliance
- Episodes of Care
- Claims Management
- Outpatient Services
- Marketing
- Government Programs

• Care Management

• Risk Management

This program is also geared towards Mental Health Facilities, States, Government Agencies, Vendors, Healthcare Consultants, Solution Providers, Disease Management Organizations, Third Party Administrators, IT & Business Process Outsourcing Companies, Enrollment Brokers and More!

Agenda

Day One – Thursday, November 14, 2019

7:15 Conference Registration & Morning Breakfast

8:00 Chairperson's Opening Remarks

8:15 Developing an Effective and Comprehensive Opioid Management System Across the Health System

Enas Kandil, MD, MSc

Assistant Professor, Anesthesiology & Pain Management

UT Southwestern Medical Center

9:00 Developing a Health Plan/Payer Focused Strategy to Effectively Manage Opioid Abuse

Michelle Beozzo Anderson, PharmD

Director, Pharmacy, Managed Care

Denver Medical Plan

9:45 Networking Break & Refreshments

10:15 Enhancing Provider and Clinician Education on Effective/Appropriate Opioid Prescribing Guidelines

Patricia Gray, PharmD, FCSHP

Pharmacy Clinical Operations Manager

Kaiser Permanente

11:00 Enhancing Health Plan and Hospital Coordination on Opioid Management

Joyce Wale

Executive Director, Behavioral Health

UnitedHealthcare Community Plan

Senior AVP, Behavioral Health

New York City Health and Hospitals Corporation

11:45 Implementing Opioid Abuse Initiatives that Provide Enhanced Access and Quality of Substance Abuse Treatment for Patients

Claudia Vicencio, PhD, LCSW, LMFT

Clinical Supervisor, Outpatient Behavioral Health Center

Memorial Healthcare System

12:30 *Luncheon for All Attendees & Speakers*

1:30 A State's Response to the Opioid Epidemic: A Case Study on the State of Wisconsin

Elizabeth Collier, MSW, CSAC, ICS, LCSW

State Opioid Treatment Authority

Wisconsin Department of Health Services

2:15 Panel Discussion: Effectively Managing Opioid Prescription Monitoring, Dispensing and Patient Usage

Patricia Gray, PharmD, FCSHP

Pharmacy Clinical Operations Manager

Kaiser Permanente

Michelle Beozzo Anderson, PharmD

Director, Pharmacy, Managed Care

Denver Medical Plan

3:15 *Networking Break & Refreshments*

3:45 Implementing Opioid Abuse Initiatives that Provide Enhanced Access to Prescribers of Medication Assisted Treatment

Rick Massatti, PhD, MSW, MPH, LSW

State Opioid Treatment Authority

Bureau of SUD Treatment

Ohio Dept. of Mental Health & Addiction Services

4:30 Effectively Identifying and Managing Prescribers, Patients, and Pharmacies at Risk for Opioid Misuse by Developing a Technologically Robust Opioid Management Program

Christina McCormick, PharmD

Health Risk Management

Clinical Pharmacist

Vantage Health Plan, Inc.

5:15 *End of Day One*

Day Two – Friday, November 15, 2019

7:15 *Morning Breakfast*

8:00 *Chairperson's Recap of Day One*

8:15 The Stigma of Opioid Use Disorder in Pregnancy – An Opportunity for the Rebirth of Compassion

Gary Stoner, MD, FACOG

Director, Women's Health Opioid Use Disorder (OUD) Program

Geisinger Medical Center

9:00 Enhancing Provider and Patient Collaboration for Effective Opioid Abuse Management

Lisa McCanna

Vice President, Behavioral Health & Addiction Services
Carolinas HealthCare System

9:45 *Networking Break & Refreshments*

10:15 Building a Culture of Low Opioid Reliance by Implementing an Evidence-Based Model of Care

Ali Mchaourab, MD

Chief, Pain Medicine Service
Northeast Ohio VA Health Care System
Director, Specialty Care Access Network
Cleveland VA Medical Center

11:00 Increasing Treatment for Patients with Opioid Use Disorder in the Emergency Department: The Evolution of a Peer-Led Model

Julie Dees, MA, LPC

Director, Behavioral Health Services
Penn Presbyterian Medical Center

11:45 Implementing Effective Patient Collaboration on an Opioid Sparing Pathway to Minimize/Eliminate Opioid Use for Surgical Services

Lisa Rameaka, MD, FACOG

*Chief Medical Officer &
Vice President, Medical Affairs*
South County Health

12:30 *Conference Concludes*

Workshop Session

Thursday, November 14, 2019 • 5:30 p.m. – 7:30 p.m.

Enhancing Community Outreach Strategies Targeting Vulnerable Populations to Provide Access to Opioid Abuse Treatment

This session will focus on understanding and enhancing the foundation of the groups of people that are being referred to and the available tools and resources to effectively interact and service them while addressing multiple needs from a multi-pronged network-based strategy. In so doing, attendees will be shown highly successful interventions that meet a range of issues and needs within the life of an individual experiencing opioid addiction, and how to be successful through innovation and realistic methods.

About the Workshop Leader:

John Tote is *Vice-President, Behavioral Health Solutions* at **Mostly Medicaid**, and *Founder & Principal* of **BOLD Solutions LLC**, a healthcare consulting firm. With his passion for seeing others succeed, John has developed a career of advocacy, service, and organizational growth and excellence. In roles ranging from business and strategic development leadership to CEO, through John's guidance organizations have experienced more than \$500 million of financial growth. Further, these organizations have been able to hire more than 2,500 additional professionals to assist in service delivery and community enhancement.

John has also been able to utilize his experience and background in for-profit, not-for-profit, public sector and academic settings to provide motivating and thought-provoking messages to thousands of individuals and groups around the country. John's extensive written articles, in-person presentations and webinar events now number more than 500. Additionally, John has also directed and hosted more than 75 conferences and seminars throughout the US.