

## 2020 Hospital Observation Patient Management Summit

*Innovations in Observation Patient Management – Prevent Unnecessary Admissions, Maximize Reimbursements and Leverage Evidence-Based Triage Protocols to Improve Short-Term Care Quality*

**February 24 – 25, 2020 • Sheraton Grand Nashville Downtown • Nashville, TN**

### List of Past Attendees

| <b>Title</b>   | <b>Company</b>                          |
|--|---|
| Dir of Cardiovascular  | Mayo Clinic Health System               |
| Senior Physician   | East Jefferson General Hospital         |
| Director, Emergency & Radiology Services                     | Duke Regional Hospital                  |
| Case Mgmt Supervisor   | Christiana Care Health Systems          |
| DO   | Florida Emergency Physicians            |
| Supervisor of Observation                                    | Mayo Clinic Health System               |
| Medical Director, Utilization Review                         | Henry Ford Hospital                     |
| Dir of Care Management                                       | East Jefferson General Hospital         |
| Exec VP & CEO  | East Jefferson General Hospital         |
| Director of Case Mgmt  | Florida Hospital Heartland Div.         |
| Director   | Mayo Clinic Health System               |
| RN   | St. Clare Hospital                      |
| Nurse Leader   | Florida Hospital Waterman               |
| Dir of Cardiology  | Sacred Heart Hospital                   |
| Clinical Projects Director                                   | St. Rose Dominican Hospital             |
| Chief Medical Officer  | East Jefferson General Hospital         |
| Case Mgmt Supervisor   | Christiana Care Health Systems          |
| CNO  | Medical Center Health System            |
| Asst. Dir of Nursing   | Florida Hospital East Orlando           |
| Nurse  | Yale New Haven Hospital                 |
| Director, Patient Business                                   | St. Jude Children's Research Hospital   |
| Director, Nursing, Emergency Services & Observation Medicine | Florida Hospital Kissimmee              |
| MD   | CFHP                                    |
| Chief, Section of Hospital Medicine                          | St. Luke's – Roosevelt Hospital Center  |
| Medical Director, Corporate Care Management                  | University of Pittsburgh Medical Center |
| Accreditation Review Specialist                              | Society of Cardiovascular Patient Care  |
| RN   | Benefis Hospitals                       |
| Dir of Quality Resources                                     | Sacred Heart Hospital                   |
| Director, Observation Unit                                   | Cleveland Clinic                        |
| Director   | PVHMC                                   |
| Medical Director   | Mayo Clinic Health System               |
| Medical Director & Physician Advisor                         | Knox Community Hospital                 |
| Nurse Manager  | Florida Hospital Altamonte              |

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| Nurse Manager, Observation Unit  | Rockford Health System                  |
| ACC Case Manager   | Major Hospital                          |
| ER Care Coordinator  | Major Hospital                          |
| Chief Medical Officer  | WFBH Davie Medical Center               |
| MD   | Florida Emergency Physicians            |
| CNO  | Thibodaux Regional Medical Center       |
| Director, Observation Medicine   | Florida Emergency Physicians            |
| Principal, Healthcare & Life Sciences Strategy and Operations Practice | Deloitte Consulting, LLP                |
| Charge Nurse   | Regions Hospital                        |
| Nursing Director   | St. Rose Dominican Hospital - Siena     |
| Cardiovascular Service Line Dir  | St. Joseph Health System                |
| Clinical Nurse Mgr   | St. Rose Dominican Hospital             |
| Nurse Manager  | Florida Hospital Altamonte              |
| Medical Director, Hospital Medicine                                    | Kettering Health Network                |
| Assistant Director, Nursing Department                                 | Children's Mercy Hospital & Clinics     |
| Patient Flow Manager   | AtlantiCare Regional Medical Centers    |
| COO  | Medical Center Health System            |
| CEO  | AgileMD                                 |
| Assoc. Professor   | MD Anderson Cancer Center               |
| RN   | St. Clare Hospital                      |
| Charge Nurse   | Regions Hospital                        |
| Nurse Manager  | Florida Hospital East Orlando           |
| Dept. Head, Nursing  | St Tammany Parish Hospital              |
| Director, Care Management  | Dartmouth Hitchcock Medical Center      |
| Program Coordinator  | St. Rose Dominican Hospital             |
| Specialist Master of Strategy & Operations                             | Deloitte Consulting, LLP                |
| Director Care Management   | Concord Hospital                        |
| Dir of Emergency Dept.   | Yale New Haven Hospital                 |
| Physician  | Medical Center Health System            |
| Quality Improvement Spec.  | Major Hospital                          |
| Utilization Review   | St Tammany Parish Hospital              |
| Exec. Dir.   | St. Joseph Health System                |
| RN   | Kootenai Health                         |
| RN Supervisor  | Mayo Clinic Health System - Eau Claire  |
| Associate Director, Operations, Division of Hospital Medicine          | Emory healthcare                        |
| Assisdtant Professor   | UPMC                                    |
| Patient Flow and Strategic Care Manager                                | Centre for Addiction and Mental Health  |
| Chair, Department of Hospital Medicine                                 | Cleveland Clinic                        |
| Senior Vice President, Patient Care Services                           | University Medical Center Health System |
| Business Development Manager   | Innovaccer                              |
| Senior Medical Director  | Johns Hopkins Medicine                  |

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| Regional VP of Sales                           | LVM Systems                                |
| LCN  | TCRHCC                                     |
| Manager of CICU                                | Pomona Valley Hospital Medical Center      |
| Director of Nursing Quality and Logistics      | St. Mary's Medical Center                  |
| VP Clinical Strategy                           | TeleTracking                               |
| CNO  | Penn Presbyterian Medical Center           |
| Director, Nursing                              | Carle Hospital                             |
| Manager Emergency Department                   | Missouri Baptist Medical Center            |
| president and ceo                              | MS2 Group                                  |
| RN   | Englewood Hospital and Medical Center      |
| CNO  | Maine Coast Memorial Hospital              |
| Associate Section Chief, Hospital Medicine     | UCLA Health                                |
| Medical Director                               | ApolloMD                                   |
| Corporate Director, Clinical Innovation        | New York presbyterian hospital             |
| Chief Operating Officer                        | IU Health                                  |
| Patient Progression Data Analyst               | UVA Health System                          |
| Nurse Administrator                            | Intermountain Healthcare                   |
| VP   | Hartford HealthCare                        |
| Director Inpatient Business Operations         | Carle Hospital                             |
| Director, Quality Management                   | St. Jude Children's Research Hospital      |
| Associate Professor Neurological Surgery       | Northwestern University                    |
| Lean Six Sigma Coach                           | Sarasota Memorial Health Care System       |
| Director Process Improvement                   | St.Mary's Medical Center                   |
| RN   | Baptist Health South Florida               |
| Utilization Director                           | Kaiser Permanente                          |
| Coordinator Pacient Flow                       | Albert Einstein Hospital                   |
| Solutions Director                             | Zebra Technologies                         |
| MD   | NW Kaiser Permanente                       |
| RN, MS   | TeleTracking                               |
| Interim Clinical Director                      | St. Jude Children's Research Hospital      |
| RN   | Baptist Health System                      |
| CNO  | UMC El Paso                                |
| Senior Director, Inpatient Clinical Operations | Boston Medical Center                      |
| Sr Manager, Healthcare Solutions & Analytics   | STANLEY Healthcare                         |
| Senior Director Logistics                      | Geisinger Health System                    |
| Program Director                               | Tuba City Regional Health Care Corporation |
| Medical Director                               | Tuba City Regional Health Care Corporation |
| Director, Network Medical Management           | UC San Diego Health                        |
| Administrator, Rochester Operations            | Mayo Clinic                                |
| Healthcare Practice Advisor                    | Cisco Systems                              |
| Chief Medical Officer                          | Riley Childrens Health                     |
| Nurse Manager                                  | James A Haley Veterans Hospital & Clinics  |

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| Clinical Nursing Director                                      | Health Partners                            |
| Associate CNO  | Duke University Health System              |
| Regional Director, Case Management                             | Adventist Health                           |
| Vice President, Marketing                                      | TeleTracking                               |
| RN   | Englewood Hospital and Medical Center      |
| Sr. Director of Patient Care Services                          | Bayhealth Medical Center                   |
| Dir of Cardiac Services  | Pomona Valley Hospital Medical Center      |
| Chief Clinical Officer   | Henry Mayo Newhall Hospital                |
| No Harm Measurement/Throughput                                 | St. Joseph's Hospital and Medical Center   |
| VP, Patient Care Services, & CNO                               | Park Nicollet Methodist Hospital           |
| Regional Vice President  | Central Logic                              |
| Medical Director   | Brigham and Women's Hospital               |
| Program Manager  | Missouri Baptist Medical Center            |
| Chief Medical Officer  | Tuba City Regional Health Care Corporation |
| Transformation Officer   | Riley Children's Health                    |
| Executive Director, Care Coordination                          | Northwest Community Healthcare             |
| Ambulatory Care Director                                       | TCRHCC                                     |
| Lead House Supervisor  | TCRHCC                                     |
| Medical Director, Care Management & Patient Flow               | Texas Children's Hospital                  |
| Director Specialty Centers                                     | Pomona Valley Hospital Medical Center      |
| Director Patient Placement                                     | UCLA Health                                |
| Medical Director   | University of New Mexico                   |
| Deployment Leader  | Indiana University Health                  |
| Manager Observation Unit                                       | Pomona Valley Hospital Medical Center      |
| RN   | Eisenhower Medical Center                  |
| RN   | Pomona Valley Hospital Medical Center      |
| Social Work Manager  | University of Maryland Medical Center      |
| Care Management Coordinator                                    | Maine Coast Memorial Hospital              |
| Director   | Amgen                                      |
| VP Chief Nursing Executive                                     | Missouri Baptist Medical Center            |
| Director Nursing Operations                                    | Pomona Valley Hospital Medical Center      |
| Director of System Staffing/Interim Director of Connected Care | Dartmouth Hitchcock                        |
| VP, Client Management  | TeleTracking                               |
| MN, RN   | Central Logic                              |
| Social Work Team Leader  | University of Maryland Medical Center      |
| Chief Experience & Innovation Officer                          | University of Chicago Medical Center       |
| Interim President of Methodist and University Hospitals        | IU Health                                  |
| Director of Patient Throughput                                 | Hartford HealthCare                        |
| Medical Director, Admission & Transfer Center                  | Mayo Clinic                                |
| Vice President, Care Model Solutions                           | TeleTracking                               |

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| Director of Patient Placement and Transfer Center | Loma Linda University Medical Center        |
| Solutions Marketing Director                      | Zebra Technologies                          |
| Chief Operating Officer/ Chief Nurse Exec         | Seton Medical Center, Part of Verity Health |
| Chief Operating Officer & Chief Nurse Executive   | Seton Medical Center/Seton Coastside        |
| Senior Vice President                             | Care Logistics                              |
| Nurse Practitioner                                | Indiana University Health                   |
| Medical Director                                  | Dartmouth-Hitchcock Medical Center          |
| CMO   | Boca Raton Regional Hospital                |
| Dir of Operations                                 | Dignity Health - St. Rose Dominican         |
| Industrial Health Engineer                        | UMC El Paso                                 |
| Dir of Strategic Operations                       | UCLA Health                                 |
| Case Management Team Leader                       | University of Maryland Medical Center       |
| Director of Patient Placement                     | UCLA Health                                 |
| Director of Patient Registration                  | Tuba City Regional Healthcare Corporation   |
| Director of Emergency Services                    | Missouri Baptist Medical Center             |
| Project Manager                                   | St. Jude Children's Research Hospital       |
| Manager, Patient Care                             | Baptist Health South Florida                |
| Manager, Care Coordination                        | St. Joseph's Hospital and Medical Center    |
| Patient Placement Specialist                      | Lucile Packard Children's Hospital Stanford |
| Assistant Nurse Director                          | Brigham and Women's Hospital                |
| Director of Acute Critical Care                   | Missouri baptist medical Center             |
| Vice President, Clinical Operations               | Yale New Haven                              |
| manager, case management                          | University of Maryland Medical Center       |
| Transformation Officer                            | IU Health                                   |
| Manager, Patient Progression                      | UVA Health System                           |
| Director of Emergency Department                  | Intermountain Healthcare                    |
| VP of Patient Care                                | Hartford HealthCare                         |
| Medical Director, Patient Access & Flow           | Christiana Care Health System               |
| ED SCN  | TCRHCC                                      |
| Solution Owner                                    | Cerner Corporation                          |
| Dir of Integrated Care Mgmt                       | Indiana University Health                   |
| Discharge Planning Care Coordination Nurse        | Tsehootsooi Medical Center                  |
| Project Manager                                   | St. Jude Children's Research Hospital       |
| Dir of Telemetry                                  | Pomona Valley Hospital Medical Center       |
| Chief Commercial Officer                          | TeleTracking                                |
| Director of Patient Care Services                 | United Regional Health Care System          |
| Director of Pharmacy                              | Cardinal Health                             |
| System Dir Quality                                | CHRISTUS Health                             |
| RN Case Manager/Supervisor                        | ARMC  |
| Dir of Critical Care                              | Bryan Medical Center                        |
| Dir Throughput & Patient Flow                     | Sanford Health                              |
| Patient Flow Analyst                              | St. John Medical Center                     |

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| Managing Director  | Prism Healthcare Partners                         |
| Chief Operating Officer & Chief Nurse Executive                | Bon Secours Baltimore Health System               |
| Nursing Quality Mgmt   | Stanford Health Care                              |
| Director, Emergency Services                                   | Stanford Health Care                              |
| Admin Director of Nursing                                      | University of Vermont Medical Center              |
| Director, Emergency Services                                   | Willis Knighton Medical Center                    |
| RN Clinical Nurse Navigator                                    | Providence Hospital                               |
| Transfer Call Center Manager                                   | Kettering Medical Center                          |
| ED & Obs Unit Manager  | Herrin Hospital/SIH                               |
| Nurse Manager, Emergency Department                            | Tampa General Hospital                            |
| Asst Chief Medical Officer                                     | MaineGeneral Medical Center                       |
| Clinical Admin Supervisor                                      | Keck Medical Center at USC                        |
| Director, Patient Resources                                    | The University of Texas MD Anderson Cancer Center |
| Operations Manager   | Jefferson Hospital                                |
| Nursing Operations Manager                                     | Kootenai Health                                   |
| Nurse Manager  | Mayo Clinic Health System-Eau Claire              |
| Medical Director   | BCBSLA  |
| Chief Allied Health Officer                                    | Health Sciences Centre Winnipeg                   |
| CEO  | Versus Technology                                 |
| Vice President, Nursing  | Cone Health                                       |
| Lean Consultant  | Bryan Medical Center                              |
| System Chair, Emergency Medicine                               | Ochsner Health System                             |
| LVN II   | ARMC  |
| Director, Care Management & Population Health Integration      | Johns Hopkins HealthCare                          |
| Nursing Director   | Via Christi                                       |
| Director   | Bassett Medical Center                            |
| Executive Director, Performance Excellence & Medicine Services | Stanford Health Care                              |
| Staff  | VCU Health System                                 |
| Nursing Director   | Monongalia General Hospital                       |
| Senior Consultant  | Capstone Ridge Group                              |
| Emergency Dept. Mgr  | Dignity Health                                    |
| Chief, Department of Anesthesiology                            | Boston Medical Center                             |
| RN Case Manager  | Chinese Hospital                                  |
| Senior Director, Medical Operations                            | Cleveland Clinic                                  |
| VP, Quality - Resource Mgmt                                    | Eisenhower Medical Center                         |
| Divisional Director, Cardiology & Emergency Services           | Good Shepherd Medical Center                      |
| Assoc. VP Nursing  | Eisenhower Medical Center                         |
| Clinical Director, Emergency Services                          | Seattle Children's Hospital                       |
| Director, Patient Flow   | Kootenai Health                                   |

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| Asst. Director                                     | Pfizer                                   |
| Division Director                                  | Health Sciences Centre-Winnipeg          |
| MSN, RN  | Providence Hospital                      |
| Manager of Care Mgmt                               | Bryan Medical Center                     |
| Chief Nursing Officer                              | Willis Knighton Medical Center           |
| Regional Director, Patient Access                  | UPMC Health System                       |
| Director   | Niata Capital LLC                        |
| Administration                                     | St. John Medical Center                  |
| Clinical Supervisor                                | Dignity Health                           |
| Project Manager                                    | St. Jude Children's Research Hospital    |
| Project Manager                                    | St. Jude Children's Research Hospital    |
| COO  | Medical Center Health System             |
| Dir of Population Health                           | Medical Center Health System             |
| Manager  | Bryan Medical Center                     |
| Regional Director                                  | UPMC                                     |
| Director, Patient Logistic                         | St. John Medical Center                  |
| Administrative Director, Clinical Support Services | Stanford Health Care                     |
| RN Case Manager                                    | CHOC Children's                          |
| Medical Director                                   | Stanford Health Care                     |
| MD   | Stanford Health Care                     |
| Chief Nursing Officer                              | Florida Hospital Celebration Health      |
| RN Case Manager                                    | St. Rose Dominican Hospitals             |
| Chief of Emergency Services                        | University of Florida Health Gainesville |
| Dir of Critical Care                               | Bryan Medical Center                     |
| Director, Needs Assessment                         | Parkwood                                 |
| Director   | Bryan Medical Center                     |
| Admin Dir of Nursing                               | Kettering Medical Center                 |
| Interim Transitions of Care Manager                | Sparrow Hospital                         |
| Director, Patient Logistics                        | Bassett Medical Center                   |
| Dir of Patient Support                             | United Regional Health Care System       |
| President & CEO                                    | Mercy Clinically Integrated Network      |
| Nursing Supervisor                                 | Bon Secours St. Francis Medical Center   |
| VP Ancillary and ED Services                       | Metro Health Hospital                    |
| Physician  | Metro Health Hospital                    |
| Chief Nurse Executive                              | Bon Secours St. Francis Medical Center   |
| Chief Medical Officer                              | Rex Healthcare                           |
| Unit Manager                                       | Centra Health                            |
| Supervisor, Care Management                        | Dignity Health                           |
| VP Patient Care                                    | Metro Health Hospital                    |
| Manager  | Huron Consulting                         |
| Director   | Dartmouth Hitchcock Medical Center       |
| Emergency Department Nursing Director              | Brigham and Women's Hospital             |

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| Marketing Director                              | CentralLogic                            |
| VP, Care Management                             | Johns Hopkins HealthCare                |
| VP - Operations                                 | ThedaCare                               |
| Director, Capacity Management                   | U Mass Memorial Medical Center          |
| Exec Advisor                                    | Care Logistics                          |
| RN  | Mount Sinai                             |
| Director Patient Flow                           | Berkshire Medical Center                |
| Director Surgical Services                      | Akron General Medical Center            |
| Medical Director Emergency Srv                  | Centra Health                           |
| VP of Patient Care Services                     | Bronx Lebanon Hospital                  |
| Assoc VP of Patient Care Services               | Southern New Hampshire Health System    |
| Exec Dir of Emergency Services                  | Berkshire Medical Center                |
| Manager - Medical/Surgical                      | ThedaCare                               |
| Chief, Division of Pediatric Emergency Medicine | Nemours Children's Hospital             |
| Sr. VP Medical Affairs                          | Lake Health                             |
| VP, Nursing & Patient Care                      | Cone Health System                      |
| Admin Director                                  | Bon Secours St. Francis Medical Center  |
| Director of Sales                               | CentralLogic                            |
| Manager   | Medical University of SC                |
| Mgr Operations Emergency Dept.                  | Centra Health                           |
| Dir of Nursing Operations                       | Munson Medical Center                   |
| RN, MSN   | Care Logistics                          |
| Senior Administrative Director                  | UPMC Mercy                              |
| VP, Acute Care Services                         | Tampa General Hospital                  |
| Chairman, Department of Emergency Medicine      | Memorial Regional Hospital              |
| Managing Director                               | Novia Strategies                        |
| RN  | Aetna                                   |
| D.O.  | Southern New Hampshire Health System    |
| Chair ,Anesthesiology                           | Boston Medical Center                   |
| Director, Admission & Transfer Center           | The Cleveland Clinic                    |
| Director, Care Management                       | Dignity Health                          |
| Clinical Manager                                | Berkshire Medical Center                |
| Physician                                       | New York Presbyterian                   |
| Director, Patient Resource Management           | Duke University Hospital                |
| Chief Medical Officer                           | Beth Israel Deaconess Care Organization |
| Director of Quality                             | AnMed Health                            |
| Medical Director of Hospitalists                | Centra Health                           |
| Director, Transfer Center, Bed Board            | Seton Healthcare Family                 |
| RN, Bed Placement Coordinator                   | McLaren MaComb                          |
| VP Nursing                                      | Centra Health                           |
| Director of Acute Care Services                 | Centra Health                           |
| Asst. VP  | AnMed Health                            |



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| Performance Improvement                              | Centra Health                                 |
| Senior VP  | Duke University Medical Center                |
| Product Specialist                                   | Teletracking                                  |
| Director   | Global Medical Dynamics                       |
| Exec Advisor of Hospital Operations                  | MedHost                                       |
| RN   | Southern Illinois Healthcare                  |
| Chief Nursing Officer & VP, Patient Care Services    | Roper St. Francis Mount Pleasant Hospital     |
| VP, Clinical Support Services                        | UT MD Anderson Cancer Center                  |
| VP of Nursing  | Lake Health                                   |
| Enterprise Sales Manager                             | MedHost                                       |
| Director, Medical Surgical Nursing                   | Rex Healthcare                                |
| RN   | Southern Illinois Healthcare                  |
| Regional Director                                    | Teletracking                                  |
| Director, Patient Care Services                      | Ingalls Memorial Hospital                     |
| Sr. VP of Nursing                                    | Erie County Medical Center                    |
| Patient Safety Specialist                            | Exempla Lutheran Medical Center               |
| VPMA   | IPC   |
| RN, House Supervisor                                 | Doctors Hospital at Renaissance               |
| Director of Home Health Services                     | Avamere                                       |
| Director of Throughput & Workflow                    | Sanfor Health                                 |
| RN   | Providence Health Center                      |
| Nurse Manager  | Cabell Huntington Hospital                    |
| RN   | Providence Health Center                      |
| Associate Chief Nurse Throughput and Case Management | Beth Israel Deaconess Medical Center          |
| Director, Transfer Centers & Professional Services   | Central Logic                                 |
| Director of Clinical Services                        | Valley View Hospital                          |
| RN   | CHKD  |
| President & CEO                                      | Southampton Hospital                          |
| Sr VP for Patient Care Services, CNO                 | Cooper University Hospital                    |
| Nurse Specialist                                     | Gallup Indian Medical Center                  |
| Administrative Director                              | Lifespan Imaging                              |
| Physician Advisor                                    | Genesis Health System                         |
| Director of Patient Logistics                        | Lehigh Valley Health Network                  |
| Vice President, Patient/Family Experience            | University Health Systems of Eastern Carolina |
| General Manager                                      | Cerner  |
| Director of Emergency Services                       | UMC Brackenridge - Emergency Dept. Admin      |
| President  | Don Crow and Associates Inc.                  |
| President  | Optimal Workforce Solutions                   |
| AD, Nursing Resource Support Center                  | Bon Secours St. Mary's Hospital               |
| Nursing Director                                     | CGH Medical Center                            |
| Patient Flow Clinical Supervisor                     | Thomas Jefferson University Hospital          |
| Director of Nursing - Emergency Dept.                | U of L Healthcare                             |

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| Patient Flow Coordinator                                   | Cincinnati Childrens Hospital Medical Center |
| Marketing  | Central Logic                                |
| Divisional Director  | Medical Center Hospital                      |
| Dept. Administrator, Utilization Services                  | Kaiser Permanente                            |
| House Supervisor   | Doctors Hospital at Renaissance              |
| VP, Marketing  | TeleTracking                                 |
| Patient Flow Coordinator                                   | St. Mary's Medical Center                    |
| Manager of Patient and Family Services                     | University of Kentucky Hospital              |
| Director, Inpatient Care Coordination                      | Carilion Clinic                              |
| Regional Sales Manager                                     | Central Logic                                |
| Director, Corporate Case Management                        | Martin Health Systems                        |
| Performance Improvement Engineer                           | Main Line Health                             |
| Director of Care Management                                | Johns Hopkins HealthCare LLC                 |
| MD PhD   | Seattle Cancer Care Alliance                 |
| Site Manager   | Alberta Children's Hospital                  |
| Sr. Director of P.C.S                                      | St. Francis Medical Center                   |
| Mgr. Informatics & Analytics Nursing Administration        | Good Samaritan Hospital                      |
| Operations Manager, Patient Flow Management Center         | Thomas Jefferson University Hospital         |
| President and COO  | The Mount Sinai Hospital                     |
| Program Director   | Dartmouth Hitchcock Medical Center           |
| Patient Flow Coordinator                                   | Children's Hospital of Pittsburgh            |
| RN, MS   | Hospital Israelita Albert Einstein           |
| Director, Admission  | U of L Healthcare                            |
| CNO  | Optimal Workforce Solutions                  |
| COO  | Children's Healthcare of Atlanta             |
| VP, Marketing  | Central Logic                                |
| RN   | CHKD   |
| Chairman   | Harbor - UCLA Medical Center                 |
| Chief, Division of Quality & Performance                   | University of NC School of Medicine          |
| Director of Bed Management, Patient Flow Management Center | Thomas Jefferson University Hospital         |
| Senior Consultant  | Don Crow and Associates Inc.                 |
| Vice President for Medical Affairs                         | Swedish Medical Center                       |
| RN   | Mount Sinai Hospital                         |
| Medical Director   | Orlando Health                               |
| Dir of Case Management & Pop. Health                       | CGH Medical Center                           |
| VP of Network Development                                  | Avamere                                      |
| Audit Manager  | Chan Healthcare                              |
| Medical Director - Care Mgmt & Clinical Documentation      | Akron General Medical Center                 |
| Senior Director, Care Management                           | NYU Langone                                  |

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| Sr. Performance Improvement Consultant                     | Carilion Clinic                        |
| Supervisor   | St. Charles Health System              |
| Director Case Management                                   | Memorial Sloan-Kettering Cancer Center |
| Highpoint health System                                    | Highpoint health System                |
| Director of Outcomes Management                            | St. Joseph Hospital Oakland            |
| Managing Director  | Cerner                                 |
| Rush University Medical Center                             | Rush University Medical Center         |
| Administration Supervisor                                  | Arrowhead Regional Medical Center      |
| Manager - Patient Flow Center                              | St. Rita's Medical Center              |
| Nurse  | Hospital Albert Einstein               |
| Throughput Nurse   | Doctors Hospital at Renaissance        |
| Resource Management  | Doctors Hospital at Renaissance        |
| Admin Dir - Patient Flow and Capacity Mgmt                 | Christiana Care Health System          |
| Director of Case Mgmt                                      | Spartanburg Regional                   |
| Senior VP & Chief Nursing Officer                          | TeleTracking                           |
| Product Manager  | Vecna Medical                          |
| COO  | Medical Center Health System           |
| Director of Throughput Solutions                           | MEDHOST                                |
| Finance Director   | Carilion Clinic                        |
| Medical Floor Director                                     | CGH Medical Center                     |
| Director, Clinical Workflow Consulting                     | Versus Technology, Inc.                |
| RN   | Straub Clinic and Hospital             |
| National Accounts Acquisition Manager Healthcare Solutions | HME Wireless Inc.                      |
| Executive Advisor of Hospital Operations                   | MEDHOST                                |
| VP, Clinical Support Services                              | UT MD Anderson Cancer Center           |
| Chief, Emergency Medicine                                  | Charleston Area Medical Center         |
| Director - Case Management                                 | UT MD Anderson Cancer Center           |
| ED Director  | Carilion Clinic                        |
| Continuing Care Leader                                     | Kaiser Permanente                      |
| CEO  | Central Logic                          |
| President and CEO  | St. Joseph Hospital Oakland            |
| Enterprise Sales Manager                                   | MEDHOST                                |
| VP of Professional Services                                | Spartanburg Regional                   |
| ED Nursing Director  | CGH Medical Center                     |
| Patient Flow Coordinator                                   | Children's Hospital of Pittsburgh      |
| RN, MS   | Hospital Israelita Albert Einstein     |
| Director Case Management                                   | Southast Alabama Medical Center        |
| Site Manager   | Alberta Children's Hospital            |
| Nursing Director   | Arkansas Childrens Hospital            |
| Emergency Dept. Manager                                    | Dignity Health                         |
| Clinical Supervisor  | Dignity Health                         |
| CMO  | Tuba City regional Health              |

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| Administration Supervisor II  | Arrowhead Regional Medical Center          |
| Chairman  | Harbor-UCLA Medical Center                 |
| Dept. Administrator, Utilization Services                                     | Kaiser Permanente                          |
| Continuing Care Leader  | Kaiser Permanente                          |
| Supervisor, Care Management   | Dignity Health                             |
| Director, Care Management   | Dignity Health                             |
| Nursing Supervisor  | UCSD Health System                         |
| COO   | Pathways Home Health and Hospice           |
| Director Nursing  | Mission Hospital                           |
| Clinical Admin Supervisor   | Keck Medical Center of USC                 |
| RN Case Manager/Supervisor  | ARMC                                       |
| LVN II  | ARMC                                       |
| RN Case Manager   | Chinese Hospital                           |
| RN Case Manager   | CHOC Children's                            |
| Associate VP Nursing  | Eisenhower Medical Center                  |
| VP, Quality, Resource Mgmt. & Surgical Services                               | Eisenhower Medical Center                  |
| Nursing Quality Management Coordinator  | Stanford Health Care                       |
| MD  | Stanford Health Care                       |
| VP Neuroscience Service Line, Psychiatry & Behavioral Sciences and Operations | Stanford Health Care                       |
| Director, Emergency Services  | Stanford Health Care                       |
| Director, Strategy & Business Development                                     | analyticsMD                                |
| Director, Critical Care and Telemetry   | St. Francis Medical Center                 |
| Project Analyst, Program Development  | CEP America / MedAmerica                   |
| Manager   | Kaiser Permanente                          |
| Solutions Manager - Clinical Workflows & Operations                           | STANLEY Healthcare                         |
| Senior Project Analyst  | MedAmerica                                 |
| Patient Safety Specialist   | Exempla Lutheran Medical Center            |
| Director of Clinical Services   | Valley View Hospital                       |
| Sr Director of Care Management for UCHealth                                   | UCHealth                                   |
| Director, Healthcare Initiatives  | ProModel Corporation                       |
| RN Clinical Nurse Navigator   | Providence Hospital                        |
| MSN, RN   | Providence Hospital, Emergency Care Center |
| Administrative Director Patient Flow and Capacity Management                  | Christiana Care Health System              |
| Critical Care Transport and Access Center Manager                             | Christiana Care Health System              |
| Director  | Sunovion                                   |
| President   | Optimal Workforce Solutions                |
| CNO   | Optimal Workforce Solutions                |
| Medical Director  | Orlando Health                             |
| Patient Flow Administrator  | Tampa General Hospital                     |
| Patient Flow Administrator  | Tampa General Hospital                     |

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| Performance Improvement Spec.                              | Morton Plant Mease Hospital                  |
| Manager  | Huron Consulting Group                       |
| RN MSN   | Care Logistics                               |
| Chief Nursing Officer                                      | Florida Hospital Celebration Health          |
| National Accounts Acquisition Manager Healthcare Solutions | HME Wireless, Inc                            |
| Nurse Executive  | Awarepoint                                   |
| CTO EVP  | Care Logistics                               |
| Dir of Neuroscience  | Northside Hospital                           |
| Dir of Emergency Services                                  | Northside Hospital                           |
| Manager, Patient Care Operations                           | Northside Hospital                           |
| RN   | Straub Clinic and Hospital                   |
| Physician Advisor  | Genesis Health System                        |
| Nursing Operations Manager                                 | Kootenai Health                              |
| Director, Patient Flow and Clinical Operations             | Kootenai Health                              |
| Medical floor director                                     | CGH Medical Center                           |
| Dir. of Case Mgt. & Pop. Health                            | CGH Medical Center                           |
| Nursing Director   | CGH Medical Center                           |
| ED Nursing Director  | CGH Medical Center                           |
| RN   | Southern Illinois Healthcare                 |
| RN   | Southern Illinois Healthcare                 |
| Director of Case Management                                | Palos Community Hospital                     |
| Patient Flow Coordinator                                   | Palos Community Hospital                     |
| Nurse Manager  | Herrin Hospital                              |
| ED & Obs Unit Manager                                      | Herrin Hospital/SIH                          |
| Patient Flow Coordinator                                   | Palos Community Hospital                     |
| MSN, RN, MGR   | Herrin Hospital                              |
| Patient Flow Coordinator                                   | Cincinnati Childrens Hospital Medical Center |
| General Manager  | Cerner Corporation                           |
| Nursing Director   | Via Christi                                  |
| Director, Admission  | U of L Healthcare                            |
| Director of Nursing, Emergency Department                  | U of L Healthcare                            |
| Manager of Patient and Family Services                     | University of Kentucky Hospital              |
| Director of Care Management                                | Norton Healthcare                            |
| RN   | Keystone Healthcare                          |
| Medical Director   | BCBSLA                                       |
| Chief Nursing Officer                                      | Willis Knighton Medical Center               |
| Director, Emergency Services                               | Willis Knighton Health System                |
| Director of Care Management                                | Willis-Knighton                              |
| Asst. Access Director                                      | Willis Knighton Health System                |
| Product Manager  | Vecna Medical                                |
| Director Capacity Management                               | U Mass Memorial Medical Center               |
| clinical manager   | berkshire medical center                     |

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| Executive Director of Emergency Services          | Berkshire Medical Centet              |
| Director Patient Flow                             | Berkshire Medical Center              |
| Emergency Medicine                                | Signature Healthcare                  |
| Senior Consultant                                 | Capstone Ridge Group                  |
| Chief Allied Health Officer                       | Health Sciences Centre Winnipeg       |
| Division Director - Business & Corporate Services | Health Sciences Centre-Winnipeg       |
| Executive Advisor                                 | Care Logistics                        |
| Director of Pharmacy                              | Cardinal Health                       |
| Assistant Chief Medical Officer                   | MaineGeneral Medical Center           |
| Chief Medical Officer                             | Waldo County Healthcare               |
| Chief Quality Officer                             | Waldo County General Hospital         |
| Physician   | Metro Health Hospital                 |
| Dir of Nursing Operations                         | Munson Medical Center                 |
| VP Patient Care Services/CNO                      | Metro Health Hospital                 |
| VP Ancillary and ED Services                      | Metro Health Hospital                 |
| RN  | Aetna                                 |
| RN, Bed Placement Coordinator                     | McLaren Macomb                        |
| CEO   | Versus Technology, Inc.               |
| Interim Tansitions of Care Manager                | Sparrow Hospital                      |
| RN Quality  | Fairview Range                        |
| RN Manager  | Fairview Range                        |
| Nurse Administrator                               | Mayo Clinic                           |
| Patient Care Manager                              | Children's Minnesota                  |
| Care Traffice Control Manager                     | Childrens Hospital of MN              |
| Managing Principal                                | Caldwell Butler & Associates          |
| Audit Manager                                     | CHAN HEALTHCARE                       |
| Nurse Practitioner                                | Keystone Healthcare Management        |
| director,needs assessment                         | parkwood                              |
| Director, Critical Care                           | Billings Clinic                       |
| Senior Vice President                             | Duke University Medical Center        |
| VP  | Catawba Valley Medical Center         |
| Director of Throughput and Workflow               | Sanfor Health                         |
| Director Throughput & Patient Flow                | Sanford Health                        |
| Director  | Bryan Medical Center                  |
| Lean Consultant                                   | Bryan Medical Center                  |
| Manager of Care Management                        | Bryan Medical Center                  |
| Manager   | Bryan Medical Center                  |
| Dir of Critical Care                              | Bryan Medical Center                  |
| Dir of Critical Care & ER                         | Bryan Medical Center                  |
| PROGRAM DIRECTOR                                  | DARTMOUTH-HITCHCOCK MEDICAL CENTER    |
| Associate VP of Patient Care Services             | Southern New Hampshire Health System  |
| D.O.  | Southern New Hampshire Medical Center |

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| Director   | Dartmouth Hitchcock Medical Center      |
| Director of Connected Care Center                          | Dartmouth Hitchcock                     |
| AVP Emergency Services/Hospital Operations                 | The Valley Hospital                     |
| Sr. Mgr Patient Services                                   | Ocean Medical Center                    |
| VP of Nursing  | Ocean Medical Center                    |
| AVP QUALITY  | BERGEN REGIONAL MEDICAL CENTER          |
| Nurse Specialist   | Gallup Indian Medical Center            |
| Medical Director-5 West Progressive Care Unit              | UNM Hospital                            |
| RN   | UNM Hospital                            |
| RN Supervisor  | UNMH                                    |
| Assistant Chief Nursing Officer                            | Gerald Champion Regional Medical Center |
| Nurse  | Hospital Albert Einstein                |
| RN   | VA Hospital of Las Vegas                |
| RN Case Manager  | St. Rose Dominican Hospitals            |
| VP of Patient Care Services                                | Bronx Lebanon Hospital                  |
| Sr. VP of Nursing  | Erie County Medical Center              |
| Patient Flow Coordinator                                   | Orange Regional Medical Center          |
| Administrator, Nursing Clinical Operations                 | Orange Regional Medical Center          |
| CMO  | Keystone healthcare                     |
| Director   | Niata Capital LLC                       |
| Director Bassett Medical Center Clinical Operations        | Bassett Medical Center                  |
| Medical Director, Care Management & Clinical Documentation | Akron General Medical Center            |
| Manager - Patient Flow Center                              | St. Rita's Medical Center               |
| VP of Nursing  | Lake Health                             |
| Sr. Vice President Medical Affairs / CMO                   | Lake Health                             |
| Director of Throughput                                     | Marietta Memorial Hospital              |
| Emergency Room Director                                    | ProMedica St. Luke's Hospital           |
| Manager  | ProMedica St. Lukes Hospital            |
| Nurse Manager  | Adena Health System                     |
| Administrative Director of Nursing                         | Kettering Medical Center                |
| Transfer Call Center Manager, RN, BSN                      | Kettering Health Network                |
| CNO  | Western Reserve Hospital                |
| Patient Flow Analyst                                       | St. John Medical Center                 |
| Administration   | St. John Medical Center                 |
| Process Improvement Advisor                                | St. John Medical Center                 |
| Director, Patient Logistic Center                          | St. John Medical Center                 |
| Ms   | Mount Sinain                            |
| Supervisor   | St. Charles Health System               |
| UM Director  | Kaiser Sunnyside Medical Center         |
| Director of Home Health Services                           | Avamere                                 |
| Performance Improvement Engineer                           | Main Line Health                        |
| Patient Flow Coordinator                                   | Children's Hospital of Pittsburgh       |

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| Patient Flow Coordinator                      | Children's Hospital of Pittsburgh                 |
| Director of Patient Logistics                 | Lehigh Valley Health Network                      |
| Regional Director                             | UPMC  |
| Regional Director, Patient Access             | UPMC Health System                                |
| Operations Manager                            | Jefferson Hospital                                |
| Manager, Supply Chain Services Logistics      | Geisinger Health System                           |
| Manager, Supply Chain Services Logistics      | Geisinger Health System                           |
| Administrative Director                       | Lifespan Imaging                                  |
| Manager                                       | Medical University of SC                          |
| Asst, VP                                      | AnMed Health                                      |
| Director, Admit Transfer Center               | MUSC Medical Center                               |
| Regional Medical Director                     | Keystone Healthcare Management                    |
| National Director of Hospital Medicine        | Keystone Healthcare Management                    |
| President                                     | Keystone Healthcare Management                    |
| Project Manager                               | St. Jude Children's Research Hospital             |
| Project Manager                               | St. Jude Children's Research Hospital             |
| Logistics and Process Improvement Analyst     | Smith Seckman Reid, Inc.                          |
| Director - Case Management                    | UT MD Anderson Cancer Center                      |
| COO   | Medical Center Health System                      |
| VPMA  | IPC   |
| Resource Management                           | Doctors Hospital at Renaissance                   |
| House Supervisor                              | Doctors Hospital at Renaissance (DHR)             |
| Throughput Nurse                              | Doctors Hospital at Renaissance (DHR)             |
| VP, Clinical Support Services                 | UT MD Anderson Cancer Center                      |
| RN, House Supervisor                          | Doctors Hospital at Renaissance                   |
| Director of Emergency Services                | UMC Brackenridge - Emergency Dept. Administration |
| Divisional Director                           | Medical Center Hospital                           |
| VP, Clinical Support Services                 | UT MD Anderson Cancer Center                      |
| Program Manager, Clinical Operations          | The University of Texas MD Anderson Cancer Center |
| Director of Population Health                 | Medical Center Health System                      |
| System Dir Quality and Accreditation          | CHRISTUS Health                                   |
| Director of Patient Support                   | United Regional Health Care System                |
| Director of Patient Flow                      | HCA/Del Sol Medical Center                        |
| CEO, Post Acute Analytics                     | StoneGate Senior Living                           |
| CNO   | Medical Center Health System                      |
| Finance Director, Financial Advisory Services | Carilion Clinic                                   |
| Director, Inpatient Care Coordination         | Carilion Clinic                                   |
| ED Director                                   | Carilion Clinic                                   |
| Sr. Performance Improvement Consultant        | Carilion Clinic                                   |
| AD, Nursing Resource Support Center           | Bon Secours St. Mary's Hospital                   |
| RN  | CHKD  |



| RN  | CHKD                                   |
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| Director of Acute Care Services                                   | Centra Health                          |
| Unit Manager  | Centra Health                          |
| VP Nursing  | Centra Health                          |
| Mgr Operations Emergency Department                               | Centra Health                          |
| Performance Improvement   | Centra Health                          |
| Medical Director of Hospitalists                                  | Centra Health                          |
| Medical Director Emergency Services                               | Centra Health                          |
| Administrative Director of Clinical Business Operations           | Bon Secours St. Francis Medical Center |
| Nursing Supervisor  | Bon Secours St Francis Medical Center  |
| Director  | University of Virginia                 |
| Manager   | University of Virginia Health System   |
| Emergency Department Nurse Manager                                | University of Virginia Health System   |
| Administrative Director of Nursing                                | Unviersity of Vermont Medical Center   |
| MD PhD  | Seattle Cancer Care Alliance           |
| Director Patient Support Services and Inpatient Behavioral Health | Overlake Hospital                      |
| Quality Manager   | MedStar Washington Hospital Center     |
| VP - Operations   | ThedaCare                              |
| VP of Operations  | Aurora St. Lukes Medical Center        |
| Nurse Manager   | Mayo Clinic Health System-Eau Claire   |
| Administrative Director, Operations                               | St. Mary's Hospital                    |
| Manager-Medical/Surgical  | ThedaCare                              |
| ED Director   | Charleston Area Medical Center         |
| Patient Flow Coordinator  | Charleston Area Medical Center         |
| Associate Administrator   | Charleston Area Medical Center         |
| Chief, Emergency Medicine   | Charleston Area Medical Center         |
| Patient Flow Coordinator  | St. Mary's Medical Center              |
| Nursing Director of Clinical Resources                            | Monongalia General Hospital            |