



# 2021 Star Ratings & Quality Management Forum

*Achieve and Maintain Higher Star Ratings: Enhancing Quality & Performance, Optimizing Reimbursement Levels, Creating Viable Partnerships with Providers, and Managing Changes within the CMS Five Star Quality Rating System*

**February 25 – 26, 2021 • Hilton San Diego Bayfront • San Diego, CA**

## List of Past Attendees

Title	Company
Director of Business Development	Inovalon
Consulting Research Analyst	Cambia Health Solutions
Market Quality Manager	United Health Care
HEDIS Project manager	Christus Health
Quality Assurance Manager	Southern Indian Health Council
Vice President	Population Health Management Office
Director	Horizon BCBSNJ
Sr. Market Research Analyst	CareFirst Blue Cross Blue Shield
Provider Network Mgr	AllCare Health
Quality Analytics Specialist	AllCare Health
Quality Coordinator, Medicare	Sharp Health Plan
Manager, QM	Horizon BCBSNJ
Manager, Provider Engagement	Molina Healthcare of Michigan
Manager, STARS Program/A&G	Memorial Hermann Health Plan
RN	Memorial Hermann Health Plan
Quality Coordinator, Medicare	Sharp Health Plan
Product Manager	Carrot Health
VP Quality & Innovation	McDonough District Hospital
CMO	Copper Queen Community Hospital
Director of Quality	Memorial Hermann Health Plan
Medical Director	Adventist Health Plan
Senior Director, Star Ratings	Gorman Health Group
Program Manager, MA Stars	Providence Health Plan
Director, Strategic Alliances	Anthem
Population Health Manager	PacificSource Health Plans
Senior Director, Behavioral Health	Commonwealth Care Alliance
Senior Consultant, Performance & Analytics	Carolina Complete Health Network
Medicare Integration Manager	CareOregon
Medical Home Manager	SelectHealth Health Plan
Partner, Health & Life Sciences	Oliver Wyman
Partner, Health & Life Sciences	Oliver Wyman
Chief Medical Officer	BioIQ
Program Manager, Care Innovation	Brigham and Women's Hospital

Regional Account Manager	Novo Nordisk
Stars Analyst	Health First Health Plans
Director Member Engagement	Health First Health Plans
Vice President, Care Integration & Quality	AdventHealth
Director Revenue Operations	Health First Health Plans
VP Performance Improvement	Health First Health Plans
Clinical Performance Analyst and Improvement Coordinator	Hancock Regional Hospital
Account Executive	Novo Nordisk, Inc
Director of QI	VNA of MD
Director of Clinical Management	VNA of MD
Senior Vice President, Star Ratings	Gorman Health Group
Associate Principal	ECG Management Consultants
Senior Manager, Advanced Illness & Palliative Care	Blue Shield of California
Vice President, Health Plan Clinical Programs	Martin's Point Health Care
Medical Director, Pathway Development & Spine Care	Excellus BlueCross BlueShield
SVP, Population Health & Provider Alliances	AvMed Health Plans
Director, Quality, Accreditation & Wellness	AvMed Health Plans
President	Impresiv Health
Executive Physician Advisor	Impresiv Health
Director, Strategic Alliances	Anthem
Chief Operating Officer	Hyperlift
Clinical Quality Improvement Strategist	PacificSource Health Plans
Clinical Quality Improvement Strategist	PacificSource Health Plans
Chief Medical Officer	Virginia Premier Health Plan
Director, Solution Marketing	mPulse Mobile
Broker Development Manager	Careington
Marketing & Communications	Health First
Account Manager	Healow Insights
Director, Data & Analytics	UnitedHealthcare
Medicare Stars Program Manager	Ucare
Director, Quality	Dignity Health SJHMC
Senior Sales Associate	OutcomesMTM
VP of Business Development	PharmMD
Sr. Account Executive	Novo Nordisk
Consultant	Chosen Healthcare
Exec Director	Mercy Care Management
COO	Adventist Health White Memorial
Account Exec	Eisai Inc
Executive Account Manager	Novo Nordisk
Senior Director, Medicare Star Program	Blue Shield of California

Medicare Stars Program AVP	Medical Card System
Executive Account Manager	Novo Nordisk
President	Dominion National
Client Executive	Novu
GM Government Programs	Regence BlueCross BlueShield of Oregon
General Manager, Government Programs	Regence
VP	Mercy
CFO	Chosen Healthcare
Senior Clinical Services Assoc.	OutcomesMTM
Bold Goal - Strategic Consultant	Humana
Director	Celgene Corporation
Manager, Quality Assurance	Universal American
Senior Director, Government Relations	Anthem
Chief Revenue Officer	PharmMD
Star Quality Program Manager	Harvard Pilgrim Health Care
Director, Quality Improvement	SelectHealth
VP of Sales	Agadia
Dir of Clinical	Chosen Healthcare
President	Assure Home Healthcare, Inc.
Executive Vice President, Marketing & Member Engagement	NovuHealth
Medicare Medical Director	PacificSource Health Plans
Sales Director	Rauland - Ametek
Director, Star Ratings	Agadia
Quality Research Specialist	Health First Health Plans
VP	American Specialty Health
Owner	Chosen Healthcare
CFO	Mercy
VP, Business Development	Dominion National
Principal Analyst	Tessellate
Principal Analyst	Tessellate
Consultant	Rauland
Senior Director	Valeritas
Executive Medical Director, Government Programs	Regence
National Sales Manager	American Specialty Health
Counsel	Chosen Healthcare
CMO	St. Joseph Hospital & Medical Center
Director, Medicare Star Quality	SCAN Health Plan
CEO	Agadia
Quality Initiative Pharmacist	UnitedHealth Group
Business Development Manager	Healow Insights
Area Director	Novo Nordisk

Director, Program Management	Highmark
Principal & Consulting Actuary	Milliman
Medical Director	Anthem/Care More
Senior Director, State Pharmacy Performance	WellCare Health Plans
Director, Evaluation & Decision Science	Mercy Virtual
Director of Quality Provider Performance	UPMC
Quality Improvement Consultant	IU Health Plans
Solution Consultant	Merck
Director of Pharmacy	Bridgeway Health Solutions
Sales Coordinator	Inovalon
Sr. Manager, Product & Solutions	Inovalon
Payer Strategy Manager	3M HIS
Medical Director	BayCare
Account Executive	Novo Nordisk
Manager, Star Rating BCN Advantage	Blue Care Network of Michigan
Client Executive	Novu
Senior Program Manager, Palliative Care	Blue Shield of California
Director, Medicare Preferred Care Management	Tufts Health Plan Medicare Preferred
Sales	Vital Decisions
Manager, Quality Assurance	Universal American
Vice President, Business Development	Vital Decisions
VP, Health Plans	Medtronic Care Management Services
Regional VP of Sales	Payspan
Client Executive	Novu
VP, Sales	Health Dialog Services Corp.
Director, Quality Improvement	Select Health
Senior VP of Marketing	Payspan
VP of Business Dev	PharmMD
Manager, Population Health Strategy	Healthfirst
PharmD	Usscript/Envolve Pharmacy Solutions
Health System Execs	AbbVie
Director	Alergan
Diabetes Medical Liason	Novo Nordisk
Medicare Actuary	Capital District Physicians' Health Plan
VP Reimbursement	Fred's Pharmacy
Director, Quality & Outcomes	Regional HealthPlus
VP Business Development	PharmMD
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Director	Allegheny General Hospital
Vice President, Medicare-Medicaid Plans	Select Health of South Carolina
Vice President	North Highland
Manager	North Highland

Sr. Director, Business Development	Inovalon
Senior Sales Exec	Medtronic Care Management Services
Director of Clinical and Professional Services	Fred's Pharmacy
Medical Director, Kentucky Market	WellCare Health Plans
National Sales Manager	American Specialty Health
National Sales Manager	American Specialty Health
Regional VP of Sales, Southeastern US	Payspan
CFO & SVP New Ventures	Altarum Institute
Account Executive	Novo Nordisk
Vice President, Integrated Member Experience	Regence
Assistant Vice President, Clinical Affairs & Quality Improvement	UPMC Health Plan
CEO & Co-Founder	Novu
Principal & Consulting Actuary	Milliman
Chief Medical Officer, Wisconsin	Molina Healthcare
Vice President, Performance Analytics & Quality Management	Blue Cross Blue Shield of Massachusetts
Medical Director	KelseyCare Advantage
Manager, Marketing & Business Development	Agadia
RN, Director	Genesys PHO
Manager, Clinical Programs	LA Care
Quality Analyst	Ucare
Exec Director	Astellas
VP Product, Risk & Analytics	Dean Health Plan
Vice President, Medicare	Care Source
VP, Medicare Programs	Scott & White Health Plan
Director	Blue Cross Blue Shield of Michigan
Vice President, Population Health Strategy	Healthfirst
Medicare Compliance Officer	Harvard Pilgrim Health Care
Account Executive	Novo Nordisk
Sr. National Acct. Exec	Novonordisk, Inc.
Director, Star Operations	Cigna Healthspring
Chairman of the Board	American Specialty Health
Dir of Quality Improvement	Envision Insurance Company
Director, Marketing & Sales Operations	PharmMD
Principal	Oliver Wyman
VP Fitness Operations	American Specialty Health
VP of Business Development	Agadia
VP of Sales	Tricast
VP Sales	Connecture
Partner	Oliver Wyman
Scientific Account Assoc. Dir	Astellas Pharma
Sr Director of Health Plans	Omada Health

Senior Medical Director, Senior Products	Tufts Health Plan
SVP & Director	Precision for Value
Senior Director, Congressional Affairs	Anthem
Manager Medicare Adv. Network	Blue Cross Blue Shield OK
Pharm D.	CareMore
Dir of Credentialing	ConnectiCare
VP Business Dev	CarePartner
Director, Quality and Medical Practice Integration	Providence Health Plans
Director Quality Improvement	Select Health
Business Development	Tricast
Vice President and Chief Innovation and Clinical Care Officer	Blue Shield of California
VP, Business Development	PharmMD
Director	TDS
Chief Health Services Officer	American Specialty Health
Director	Pfizer
Chief Medical Officer	AmeriHealth Caritas
VP Health Plan Sales	American Specialty Health
Executive Director	UHC
National Medical Director	Molina
VP & COO	Sharp Health Plan
SVP Sales	Connecture
VP Actuarial	Unity Health Plans
Senior VP	HealPros
VP, Business Development	PharmMD
President, Government Programs	Regence
VP, Business Information Solutions & Client Performance	PharmMD
CEO	VitreosHealth
Medical Director	Blue Cross Blue Shield OK
CEO of UnitedHealthcare Medicare & Retirement in North Carolina	UHC
Director, Quality Operations	Health New England
Senior Vice President, Chief Medical Officer	Health Now/BCBS Western NY
Regional Account Manager	Astellas
VP of Sales	VitreosHealth
VP & CMO	Sharp Health Plan
Medical Director, Quality Improvement	Avmed
VP	Blue Cross Blue Shield of Michigan
National Sales Manager	American Specialty Health
CEO	Agadia
Director, CareMore Stars	CareMore
Operations Manager	University of Utah Healthcare

VP Business Dev	Veyo
Assistant Vice President Clinical Affairs and Quality Improvement	UPMC Health Plan
Sr Manager Gov't Performance	SilverScript
Vice President Medicare Star Programs	Health Partners Health Plans
Sr. Administrator	HealthSpring
Marketing Manager	CVS Caremark
CEO & Owner	Texas Medical Enterprises Inc.
COO/CFO/Owner	Texas Medical Enterprises Inc.
Director, Clinical Management	SummaCare
Director	North American Medical Mgmt
CEO	Insightful Consulting
VP, Enterprise Star Operations	HealthSpring
EVP Business Development	MediConnect Global
Senior VP	Life Line Screening
CEO	MediCall
CFO	MetroPlus Health Plan
Account Manager	GlaxoSmithKline, Inc.
Sr. VP of Sales	MDOL
Sales & Marketing Officer	MediCall
Lead, Star Communications	Blue Cross Blue Shield of MI
Director Quality Management	SummaCare
Chair, Dept. of Family Medicine	Kaiser Permanente
VP, Payer Consulting	Optum
Compliance Analyst	Colorado Choice Health Plans
Medical Director	Coventry Health Care
Business Development Executive	MediConnect Global
President	Silver Apple Consulting
President & COO	Metropolitan Health Networks, Inc.
Associate Director	Optum
Senior Director, Corporate Quality	Midwest Health Plan
Regional VP Sales	Navitus
Sr. Director, Gov't Programs	Prime Therapeutics
Medicare Part D Program Manager	Navitus Health Solutions
Chief Medical Officer	Arizona Integrated Physicians
Director of Health & Lifestyle Management	HealthPlus of Michigan
Exec Dir of Quality Management	Bakersfield Family Medical Center
Exec VP of Business Dev	West Wireless Health Institute
Director	UHG
DO	EyeHome Network
President	UPMC Health Plan
Sr. VP	Vibra Healthcare
Senior Clinical Consultant	Express Scripts

VP Strategy & Business Development	RxAnte
Vice President of Sales	MediConnect Global
Manager	BlueCross BlueShield MI
Director	NY Presbyterian
Medical Director Stars Quality Coach	Coventry Health Care
Nurse Manager	Colorado Choice Health Plans
President	Silver Consulting Solutions
Account Manager	Visiting Nurse Service of NY
President	TTM, Inc.
Medical Director, Senior Care Division	BlueCross BlueShield of TN
Director, Political & External Relations	Blue Cross Blue Shield of FL
Director, Clinical Care Management	Health Alliance Plan
Area Medical Director	Kaiser Permanente
Director of National Alliances	ComForCare Home Care
Manager of National Accounts	Careington
Executive Director	American Universal
Assoc. Exec Director	MetroPlus Health Plan
Account Manager	Daiichi Sankyo, Inc.
President & CEO	MetroPlus Health Plan
CMO Government Programs	HCSC
Marketing Manager	CVS Caremark
Director of Special Projects	Metropolitan Health Networks, Inc.
VP Business Development	MDOL
Former Medical Director	Geisinger Health Plan
Director of Quality	Advocate Physician Partners
President & CEO	Alliance of Community Health Plans
Chief Sales & Marketing	Careington
Senior VP, Quality Mgmt Performance	UnitedHealth Group
Director of Operations	Physicians Care
Clinical Program Manager	Kaiser Permanente
Corporate Account Manager	Daiichi Sankyo, Inc.
Chief Compliance Officer	Aveta Health Plan
Director of Medicare Marketing	Molina Healthcare
Senior VP, Marketing & Communications	UCARE Minnesota