



# 2021 Hospital Patient Flow Management Conference

*Revolutionary Strategies to Boost Hospital-Wide Patient Flow and Achieve Value Based Health: Improve Patient Centric Care, Enhance Admission to Discharge, Increase Revenues, Employ Technology/Data Analytics, Address Barriers to Care and More!*

**January 28 – 29, 2021 • DoubleTree Resort by Hilton Paradise Valley • Scottsdale, AZ**

## Overview

Today, the nation's healthcare environment has recognized that enhanced and efficient hospital-wide patient flow is essential in achieving value-based health and delivering safe, high-quality patient centric healthcare. Hospitals and health systems are examining how to provide the right care, in the right place, and at the right time while reducing costs and eliminating waste. They are developing/implementing innovative and collaborative based interventions, and employing technology and real-time data information – improving hospital-wide patient throughput to reduce wait times, re-design care management, and move the patient smoothly and efficiently from admission to discharge. Enhanced patient flow results in appropriate high-quality healthcare, improved patient satisfaction, and increased hospital profitability.

We have created a high-level forum featuring knowledgeable leaders and executives from hospitals and health systems who will share their perspectives, valuable insights and expertise on how to be best equipped for the rapidly evolving landscape of Patient Flow Management. Attendees will benefit from learning about best practices and strategies that have been deployed to address the challenges presented under the current healthcare environment impacting hospitals and health systems in effectively managing patient flow. This exclusive event targets senior level executives in order to maximize educational and networking opportunities.

## Intended Audience

### **From Hospitals, Health Systems & Providers:**

*Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers*

*Also, Vice Presidents, Directors, Managers & Executives of:*

- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Emergency Medicine
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Nursing
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation
- Physician Assistants

*Also of interest to Health Plans, Payers, Employer Plans, TPAs, Managed Care Organizations  
Healthcare Consultants, Solution Providers, Vendors, Purchasers, Physician Groups, Behavioral Health  
Centers, Healthcare Technology Innovators, Data Analytics Providers, Pharmacy Benefit Managers,  
Disease Management Organizations, Home Health Care Companies, Third Party Administrators,  
Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies,  
Enrollment Brokers and More!*

### **Agenda**

#### **Day One – Thursday, January 28, 2021**

- 7:15 *Conference Registration & Morning Breakfast*
- 8:00 *Chairperson's Opening Remarks*
- 8:15 Strategies to Connect Hospital Capacity and Demand to Improve Patient Flow**
- 9:00 Essential Components for Implementing Care Coordination and Discharge Procedures to Optimize Patient Flow Management**
- 9:45 *Networking Break & Refreshments*
- 10:15 Best Practices to Address Mental Health Patients in the ED and Manage Patient Flow**
- 11:00 Strategies to Reduce Patient Length of Stay through Efficient Care Coordination and Discharge Procedures**
- 11:45 Innovative Approaches to Improve and Prevent ED Overcrowding and Boarding**
- 12:30 *Luncheon for All Attendees & Speakers*
- 1:30 The Value of Patient Transfer Centers and Key Essentials in Creating and Building One to Improve Patient Flow**
- 2:15 Panel Discussion: Best Collaborative Approaches to Patient Flow Management through Hospital Wide Throughput and Care Coordination**
- 3:15 *Networking Break & Refreshments*
- 3:45 Improving Patient Throughput and Experience through Pre-Planning Procedures**
- 4:30 Utilizing Technology to Transform the ED and Streamline Patient Flow Management**
- 5:15 *End of Day One*

#### **Day Two – Friday, January 29, 2021**

- 7:15 *Networking Breakfast*

8:00 *Chairperson's Recap of Day One*

**8:15 Challenges and Solutions to Optimize Patient Flow and the Patient Experience**

**9:00 Implementing Strategies to Effectively Comply with CMS 2 Midnight Rule and Boarding Regulations**

9:45 *Networking Break & Refreshments*

**10:15 Enhancing Patient Flow and Hospital Capacity to Deliver Quality Care, Enhance the Patient Experience and Reduce Costs**

**11:00 Transforming the ED to improve Patient Transfers, Discharge and Hospital Wide Throughput**

**11:45 Strategies to Create and Implement a Flexible Staffing Model to Optimize Patient Flow**

12:30 *Conference Concludes*

**Workshop Session**

Thursday, January 28, 2021 • 5:30 p.m. – 7:30 p.m.

**The Key Components to Implement Successful Hospital Wide Throughput to Optimize Patient Flow Management**