



2023 Reducing Hospital Readmissions Forum

Reduce Hospital Readmissions through Enhanced Discharge Planning, Improved Payer-Provider Collaboration, and an Efficient Care Transitions Program – Develop an Effective Population Management Model and Enhance the Patient Experience!

May 8 – 9, 2023 • The Roosevelt, A Waldorf Astoria Hotel • New Orleans, LA

Overview

Preventable hospital readmissions are costing the healthcare system approximately \$25 billion on an annual basis, and it is estimated that one out of every five Medicare patients is readmitted to the hospital within 30 days of discharge. In an attempt to control excessive spending on avoidable healthcare costs as well as to improve quality care, performance and patient health, CMS has instituted new regulations and higher penalties. Hospitals and health systems are especially affected by the new mandates, and are exposed to increasing financial risk.

We have created a high-level forum featuring providers and payers who will share their insights and expertise on how to lower readmission rates through recognized and proven discharge programs and follow-up plans, simultaneously reducing costs and improving quality of care. This impressive program will include distinguished members from highly regarded institutions comprised of hospitals, health systems, health plans and industry experts; featuring best practices to utilize in today's rapidly evolving world.

This is the only conference on Reducing Hospital Readmissions that will equip you with innovative strategies and tools to be better prepared for 2023 and beyond. By attending the *2023 Reducing Hospital Readmissions Forum*, you will learn what others in clinical integration, utilization management, patient care and reimbursement are doing to be prepared for the challenges that lie ahead in 2023 and beyond.

Intended Audience

From Hospitals, Health Systems, Health Plans, Employer Plans, TPAs & Managed Care Organizations:
Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers.

Also, Vice Presidents, Directors & Managers, Executives of:

- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Emergency Department
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation

• Nursing

• Physician Assistants

Also, of interest to Healthcare Consultants, Solution Providers, Vendors, Accountable Care Organizations (ACOs), Government Agencies, Pharmacy Benefit Managers, Disease Management Organizations, Third Party Administrators, Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies, Enrollment Brokers and More!

Agenda

Day One – Monday, May 8, 2023

7:15 *Conference Registration & Morning Breakfast*

8:15 *Chairperson's Opening Remarks*

Amar Munsiff, MD, FACP

President

AVM Medical

8:30 Leveraging Community Health Workers Beyond the Pandemic: Assisting Low Income Individuals Facing Barriers in Finding the Care They Need

Jim Milanowski

President & CEO

Genesee Health Plan

9:15 Examining CMS' Alternative Based Payment Programs

Janet Comrey

Director, Payment Transformation

Geisinger Health

10:00 *Networking Break & Refreshments*

10:30 Implementing Strategies to Successfully Preventing Readmissions in a Healthcare System

Amar Munsiff, MD, FACP

President

AVM Medical

11:15 Behavioral Economics to Drive Health Behavior Change

Karen Horgan

Co-Founder & CEO

VAL Health

12:00 *Luncheon for All Attendees & Speakers*

1:15 Panel Discussion: Essential Strategies to Reduce Preventable Hospital Readmission Rates Across the Continuum of Care

Moderator:

Amar Munsiff, MD, FACP
President
AVM Medical

Panelists:

Michelle Nelson
Senior Director, Health Improvement
United Regional Healthcare

Janet Comrey
Director, Payment Transformation
Geisinger Health

Lisa Williams, PhD
Chief Executive Officer
West Michigan Community Mental Health

2:15 Post-Acute Utilization Management as a Core Function of your Managed Care Strategy

Sue Benedetti
Chief Health Services Officer
Banner Health

Ben Forrest
Chief Executive Officer
Olio

3:00 *Networking Break & Refreshments*

3:30 Strategies to Reduce Hospital Readmissions for a Patient Population with Varying Socioeconomic Conditions

Michelle Nelson
Senior Director, Health Improvement
United Regional Healthcare

4:15 Approaches to Goal Setting for Reducing Hospital Readmissions: A Data and Financial Perspective on Readmissions

Susan Pantely, FSA, MAAA
Principal & Consulting Actuary
Milliman

5:00 *End of Day One*

Day Two – Tuesday, May 9, 2023

7:15 *Morning Breakfast*

8:15 *Recap of Day One*

Amar Munsiff, MD, FACP
President
AVM Medical

8:30 Keynote Session: Management of High-Risk Patients and Post Pandemic Health Worker Burnout

Arshiya Seth, MD
Chief Medical Officer
Community Health Center

9:15 Using Data to Understand and Reduce Readmissions and Promote Health Equity

Rong Yi, PhD
Principal
Milliman

10:00 *Networking Break & Refreshments*

10:30 Certified Community Behavioral Health Clinics: A Sustainable Model for Integrated Service Delivery to Reduce Hospital Readmissions

Lisa Williams, PhD
Chief Executive Officer
West Michigan Community Mental Health

11:30 *Conference Concludes*