



2022 Hospital Observation Patient Management Conference

Innovations in Observation Patient Management – Prevent Unnecessary Admissions, Maximize Reimbursements and Leverage Evidence-Based Triage Protocols to Improve Short-Term Care Quality

September 29 – 30, 2022 • Caesars Palace Hotel • Las Vegas, NV

About the Conference

Faced with increasing patient volumes, declining reimbursements and overworked ED staffs, hospitals must be prepared to leverage Observation Patient Management. Well-structured Observation Units have resulted in financial gains, improved clinical outcomes and superior patient satisfaction ratings.

The 2022 Hospital Observation Patient Management Conference will highlight the pertinent challenges facing Observation Unit staffs – ED physicians, Hospitalists, Case Managers and Billing and Coding professionals. Additionally, the conference will highlight how and why hospitals that are not utilizing Observation Patient Management, are leaving money on the table.

The 2022 Hospital Observation Patient Management Conference will allow you to walk away with an understanding of current trends and market practices, and innovative strategies to prepare yourself for the challenges that lie ahead. In addition to providing the latest, evidence-based intelligence on Observation Patient Management, the Summit will provide you with unprecedented networking and professional development opportunities. All sessions are designed to facilitate a high degree of interaction between speaker faculty members and fellow attendees.

Intended Audience

From Hospitals & Healthcare Centers:

Chief Executive Officers, Chief Medical Officers, Chief Nursing Officers, Chief Finance Officers, Chief Operating Officers

Also, Vice Presidents, Directors, Managers, and Senior Level Executives Responsible for:

- Observation Medicine
- Hospital Medicine
- Clinical Decision Making
- Emergency Nursing
- Utilization Management
- Reimbursement
- Compliance
- Medical Affairs
- Emergency Medicine
- Internal Medicine
- Billing & Coding
- Case Management
- Patient Access
- Denial Management
- Quality Management
- Discharge Planning

This conference will also benefit physician advisor firms, solution providers, healthcare consulting firms and healthcare information technology firms.

Agenda

Day One – Thursday, September 29, 2022

7:15 *Conference Registration & Morning Breakfast*

8:00 *Chairperson's Opening Remarks*

Amar Munsiff, MD, FACP

President

AVM Medical

8:15 Achieving Success in Clinical Decision Making and Management of the Observation Unit

Sharon Mace, MD, FACEP, FAAP

Director, Observation Unit

Cleveland Clinic

9:15 The Value of Improving Patient Status Assignment and Observation Service Delivery

Amar Munsiff, MD, FACP

President

AVM Medical

10:00 *Networking Break & Refreshments*

10:30 A Proven and Effective Blueprint for Implementing a Short Stay/Observation Unit at Your Hospital

David Paje, MD, MPH

Director, Medical Short Stay

University of Michigan Health System

11:15 Optimizing Observation Patient Management: Enhancing Patient Care with a Multi-Dimensional Approach

Kasey Schnebly, DNP

Director, Performance Improvement

Adfinitas Health

12:00 *Luncheon for All Attendees & Speakers*

1:15 Optimizing Documentation within Observation Patient Management: Improving Quality, Revenue and Reputation

Justin Krawitt, MD

Medical Director, Utilization & Clinical Documentation Hospitalist

Dartmouth-Hitchcock Medical Center

2:00 Panel Discussion: The Use of Effective Strategies to Develop, Implement and Sustain an Observation Unit

Christopher Caspers, MD
Vice Chair, Clinical Operations
Department of Emergency Medicine
NYU Langone Health

Ron Martinson, MD, MSM, CPE
Medical Director & Physician Advisor
Knox Community Hospital

Justin Krawitt, MD
Medical Director, Utilization & Clinical Documentation Hospitalist
Dartmouth-Hitchcock Medical Center

3:00 *Networking Break & Refreshments*

3:30 High Value Processes for Expediting Observation Throughput and Patient Status Accuracy: Implications for Clinical, Operational, Information Technology, Insurance and Financial Systems

David Merrill
Executive Director, Product Strategy
Care Logistics

Amar Munsiff, MD, FACP
President
AVM Medical

Jason Gaston, RN, BSN, MBA, ACM, CCM
Manager, Utilization Management
P3 Health Partners

Kevin Riley, CPA, MBA, FHFMA
Principal
Health Management Associates

5:00 *End of Day One*

Day Two – Friday, September 30, 2022

7:15 *Morning Breakfast*

8:15 *Chairperson's Recap of Day One*

Amar Munsiff, MD, FACP
President
AVM Medical

8:30 What Now – Achieving Peak Performance in Your Observation Unit

Christopher Caspers, MD
Vice Chair, Clinical Operations
Department of Emergency Medicine
NYU Langone Health

9:15 Transitional Care Management in Observation Medicine

Ron Martinson, MD, MSM, CPE
Medical Director & Physician Advisor
Knox Community Hospital

10:00 Networking Break & Refreshments

10:30 Reimaging Observation Services, How to Organize, Implement and Manage a Sustainable Observation Unit

Dragana Gough, MSCpE
Director, Strategic Consulting
Press Ganey Associates

11:30 Conference Concludes

Workshop Session

Thursday, September 29, 2022 · 5:15 p.m. – 7:15 p.m.

Patient Status Review and Case Discussions Workshop – Getting it Right Upfront

Justin Krawitt, MD
Medical Director, Utilization & Clinical Documentation
Dartmouth-Hitchcock Medical Center